

**Mission Presence & Visibility**

Increase Mission Presence and Visibility in all of our operations and the communities we serve.

Expand our outreach to serve more individuals.

**Employee Retention**

Prioritize Employee Retention through comprehensive training and development programs, recognition initiatives, and a positive work environment.

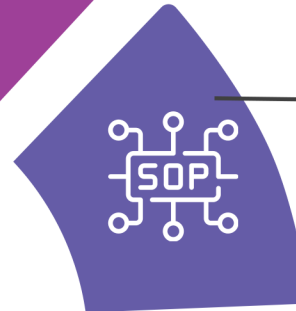
**DGR Training**

Transform stores into Training Sites, ensuring continuous learning and skill development for our team members.

**Infrastructure Enhancement**

Invest in Infrastructure upgrades to bolster DGR operational efficiency and support future growth. Invest in wireless Internet, in-store radio, and video displays to strengthen communication and engagement.

**Strategic Plan:  
Empowering  
Growth &  
IMPACT**



**Set Works**

Implement Set Works program to streamline processes, enhance productivity, and maintain high-quality standards.

**SOP Implementation**

Ensure consistent and efficient operations through the implementation of Standard Operating Procedures (SOPs).

**Brand Consistency**

Maintain a strong and consistent brand identity across all operations.

**LMS Integration**

Integrate a Learning Management System (LMS) to enhance and streamline the learning process by providing a centralized platform for content delivery, course management, and tracking progress.